



**Whatcom County Fire District 5
&
Washington State FTA - Regional Direct Delivery**



Sponsored Training
NATIONAL FIRE ACADEMY OFF-CAMPUS COURSE

Shaping the Future

April 27-28, 2019

This two-day course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving. Topics include use of creative approaches to identifying trends within their organizations; applying problem solving methodologies; the importance and application of continuous improvement within organizations; how to quantify problems and solutions; factors in organizational and individual resistance to change; and strategies for implementing change. The course incorporates facilitated, student-centered methodologies, including lecture, small and large group activities, and individual assessments.

The goal of this course is to provide students with a contemporary approach to organizational problem-solving. The purpose of this course is to provide fire service personnel who aspire to management roles with the skills they need to identify, prioritize and solve organizational problems.

Student Criteria

- First- and second-level supervisors and COs who are upwardly mobile within their organizations and whose department head wishes to prepare them for increased managerial responsibility.
- Administrative officers who are responsible for significant staff functions within the organization and who report directly to top management.
- Emergency service workers assigned to positions with decision-making responsibilities.

DATE: Saturday, April 27 and Sunday, April 28, 2019

TIME: 0800 – 1700 hours each day

LOCATION: Whatcom County Fire District 5
2030 Benson Road
Point Roberts, WA 98281

FEE: There is NO COST for this class

PREREQUISITES: None

LUNCH: Coffee, water and snacks will be available. Lunch will *not* be provided

STUDENT IDs: Registration requires an identification number; a student number can be obtained online at <https://cdp.dhs.gov/FEMASID>

REGISTRATIONS &

COURSE CONTACT: E-mail request for registration, Name, SID Number, and Department to:

Fire Chief, Christopher Carleton 360-945-3473

E-mail: chief@wcf5.com